Staying Afloat in Turbulent Waters

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Librarian, Mayo Clinic Libraries
Years of staying afloat at a small community hospital:

1990
- solo lib consultant; 4 hrs/week; doc del and search services
- teaching “new” technology = Grateful Med
- CME/Library Committee; needs assessment

2000
- Services & stats increase = increase in on-site hours
- Loansome Doc; TOC/current awareness services
- JCAHO Task Force; IRB & Ethics Committees

2010
- library remodel = more computers; e-resources purchased
- HCA Librarians network-lobbied for shared resources
- CME and Med Staff Services projects

2017
- Services & stats decrease due to self-service searching and online access to e-resources through other libraries
- March 2017 – librarian position and library eliminated
To stay ahead of turbulent waters, I:

- Created new and innovative programs
- Got involved on hospital committees
- Enlisted library champions
- Presented metrics for justification
- Created a GREAT elevator speech
- Utilized bibliographies and Tool Kits to show value

Bottom line = $$ = I WAS the Bottom Line!
Questions & Discussion