Wearing Many Hats
How a Family Learning Center Spurred an Evolution for Two Hospital Librarians

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MISSION
Our mission is to provide exceptional care, without exception, every patient, every time.

VISION
Our vision is to be nationally recognized for transforming care to improve community health.

CORE VALUES
Our values guide how we treat each other, our patients, families and visitors.

Accountability  Compassion  Excellence  Safety
Library & Information Services
for MIHS staff, patients, families, community

Health Sciences Library

Family Learning Centers

  Chandler Family Learning Center
  CHC Family Learning Center
  Maryvale Family Learning Center
  South Central Family Learning Center
Library & Information Services for MIHS staff, patients, families, community

Health Sciences Library

Family Learning Centers

1 Library Assistant
2 Librarians
7 Family Learning Center Coordinators
The Journey

- 2003: Piper Planning Grant Starts
- 2004: ECMPI Final Report
- 2007: CHC Funding Starts
- 2008: CHC Opens
- 2009: CHC Construction Starts
- 2010: South Central Funding Starts
- 2011: South Central Opens
- 2012: South Central Construction Starts
- 2013: Maryvale Funding Starts
- 2014: Maryvale Opens
- 2015: Chandler Funding Starts
- 2016: Chandler Opens
- 2017: FLC Strategic Planning
- 2018: Chandler Construction Starts
**Consumer Health Information**
Information intended for potential users of medical and healthcare services. There is an emphasis on self-care and preventive approaches as well as information for community-wide dissemination and use
Source: PubMed

**Family Resource Center**
Community hubs that provide flexible, family-focused, and culturally responsive information, resources, referrals to services and parenting activities covering a wide range of topics, connecting families to the information, resources, and services they need to support their family.
Source: First Things First
Lessons Learned
Embracing Multidisciplinary Teamwork
Being Open & Flexible
Endless Marketing/Promotion
Working with Grants
Finding Balanced Workload
Learning to Adapt & Stay Ahead
Embracing FLC Importance within MIHS
Families Need Support
Families have many struggles they need support and assistance with in their lives. They face issues and challenges well beyond their doctor visits that ultimately affect their families’ health. Helping to address the family's economic, educational, and environmental needs can help lead to better health outcomes.
Future