7 Missing Factors for Your Production-Quality 12-Factor Apps

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What is Ready for production application

• Secure
  • Installation, authentication and access
• Resilient, Highly Available and scale
• Repeated deployment
  • with safe upgrades and configuration changes
• Performance
• Observable
• Upgradeable
• more ..... 
• And AGILE too
What is a 12-factor app?

• “12-Factor” is a software methodology for building scalable microservice applications

• Originally created by Heroku

• Best practices designed to enable applications to be built with **portability, resilience, and scalability** when deployed to the web
I. Codebase
One codebase tracked in revision control, many deploys

II. Dependencies
Explicitly declare and isolate dependencies

III. Config
Store config in the environment

IV. Backing services
Treat backing services as attached resources

V. Build, release, run
Strictly separate build and run stages

VI. Processes
Execute the app as one or more stateless processes

VII. Port binding
Export services via port binding

VIII. Concurrency
Scale out via the process model

IX. Disposability
Maximize robustness with fast startup and graceful shutdown

X. Dev/prod parity
Keep development, staging, and production as similar as possible

XI. Logs
Treat logs as event streams

XII. Admin processes
Run admin/management tasks as one-off processes

Why 12 factor apps?

- Make it easier to run, scale, and deploy applications
- Keep parity between development and production
- Provide strict separation between build, release, and run stages
I. Codebase
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X. Parity between dev & prod
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Code

Deploy

Operate
Developers dream – Code factors

- One codebase for my application tracked in revision that runs anywhere: build, ship and run anywhere
  AND
- I can offload deployment, HA, scaling, upgrade strategy and not worry about it

- **Container Images** built from Dockerfiles using trusted small image. **Kubernetes Deployments, etc** managed as YAML (F#I- *Codebase*)

- Having a strong artifact-driven model makes it easier to follow a **Continuous Delivery** lifecycle (F#V- *Build, release, run*)

- Using the same **images** and YAML objects make it easier for **dev teams** to match what’s running in **production** (F#X- *Dev/prod parity*)
Operate factors: Concurrency (F#VIII) & Disposability (F#IX)

- Ensure scale for your app
- Replica set ensures specified number of pods are always running

![Diagram of Deployment, ReplicaSet, Pod, and Service]

- Is this enough?
  Remember load is never constant in the real world

```yaml
kind: Deployment
metadata:
  name: nginx
spec:
  replicas: 2
template:
  metadata:
    labels:
      service: http-server
  spec:
    containers:
    - name: nginx
      image: nginx:1.10.2
      imagePullPolicy: IfNotPresent
      ports:
        - containerPort: 80
```
Leverage autoscaling to automate computation resources based on load

- **Horizontal Pod Scaler (HPA)**
  - Controls the number of replicas
  - Use cpu or memory as a trigger or use custom metric
  - Applicable for stateless app

- **Vertical Pod Scaler (VPA)**
  - Controls the memory and cpu for pod
  - Use cpu or memory as a trigger or use custom metric
  - Applicable for statefull apps
XIII. Observable
Apps should provide visibility about current health and metrics

XIV. Schedulable
Apps should provide guidance on expected resource constraints

XV. Upgradable
Apps must upgrade data formats from prior generations

XVI. Least privileged
Apps should provide guidance on expected resource constraints

XVII. Auditable
Apps should provide appropriate audit logs for compliance needs

XVIII. Access Control (Identity, Network, Scope, Certificates)
Protect app and resources from the world

XIX. Measurable
Apps usage should be measurable for quota or chargebacks

7 missing factors from 12 factor application
Know your application health

- Kubernetes probes
  - Is the app ready to accept traffic?: Readiness
  - Is the app responsive?: Liveliness

- Is this enough?
  - What about transactions, traffic, memory usage?
**Schedulable: Resource requests, limits, & quotas (F#XIV)**

**Guarantee resources for your containers:** Specify request and limits for the compute resources

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**Max CPU resource for container**

- **CPU request:** 150
- **CPU limit:** 200

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**Max CPU resource for container**

- **CPU request:** 0
- **CPU limit:** 0

No request and limits are set. It defaults to 0. No guarantees, pods can be preempted any time.

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**Set resource quota**

Once quota in a namespace for compute resources set, the users are forced to set requests or limits for those values.

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**Namespace 1**

- Resource Quota: CPU Limit: 500m
- Memory Limit: 1024 MiB

**Namespace 2**

- Resource Quota: CPU Limit: 500m
- Memory Limit: 1024 MiB

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Cluster
Applications should be able to roll out updates for cases where backward compatible updates (security or feature updates) need to be made.

```
minReadySeconds: 5
strategy:
  # indicate which strategy
  # we want for rolling update
  type: RollingUpdate
  rollingUpdate:
    maxSurge: 1
    maxUnavailable: 1
```
Least Privilege (F#XVI)

Limit container access to hosts. Every permission is an attack vector

- Use Pod Security Policy and Network Policy to
  - Limit access to filesystem
  - Limit access to Kernel capabilities
  - Use a non-privileged user
  - Limit access to volume types
  - Limit access to ports

```yaml
# sample-psp.yaml
apiVersion: policy/v1beta1
kind: PodSecurityPolicy
metadata:
  name: example
spec:
  privileged: false
  # Don't allow
  #   privileged pods!
  # The rest fills in some
  #   required fields.
  seLinux:
    rule: RunAsAny
  supplementalGroups:
    rule: RunAsAny
  runAsUser:
    rule: RunAsAny
  fsGroup:
    rule: RunAsAny
  volumes:
  - '*'
```

Compromised
• Know WHAT/WHEN/WHO/WHERE for all CRUD operations
  • Chronological set of records documenting sequence of events affecting system and application by users or components

• Use cloud agnostic industry standard format – CADF (Cloud Auditing Data Federation)

• Control the quantity of logs

CADF event:

<initiator_id>: ID of the user that performed the operation
<target_uri>: CADF specific target URI, (for example: data/security/project)
<action>: The action being performed, typically: <operation>. <resource_type>
Access Control - Identity, Network, Scope (F#XVIII)

Protect app and resources from the world
- Authentication and Authorization
- Certificate Management
- Data Protection
- Network security
  - Network policy
  - Network Isolation
- Admission Controller
  - Example: Image admission controller
Ensure secure communication

- Generate Certificates
- Enable TLS / mTLS
- Manage Certificates

# Sample Issuer YAML
```yaml
apiVersion: certmanager.k8s.io/v1alpha1
category: Issuer
metadata:
  name: demo1-nginx-ca
  namespace: demo
spec:
  ca:
    secretName: demo1-nginx-ca-key-pair
```

# Sample Certificate YAML
```yaml
apiVersion: certmanager.k8s.io/v1alpha1
category: Certificate
metadata:
  name: demo1-nginx-cert
spec:
  issuerRef:
    name: demo1-nginx-ca
kind: Issuer
commonName: "foo1.bar"
dnsNames:
  - foo1.bar1
```

1. Issuer creates Certificate
2. Certificate creates secret
3. Secret mounts to Pod
Know the cost of the application

- Compute resources allocated to run the containers should be measurable
- Org / department using the cluster should be accountable
So, What really makes a production-ready app?
A production grade application

Attention to
**Cloud provider** configurations
Example XII: Observable, Example: XVIII: Access Control.
Factor XIX:: Measurable

Attention to
**Kubernetes** configuration
Example: Factor III: Config, Factor II Config, Factor XIV:
Schedulable

Attention to
Building **containers** and what's inside the containers
Example: Factor I: codebase, Factor X: dev/prod parity,
Factor XV

Productio
n thinking needs to be through the entire process
Enough talking, let’s see it LIVE!
IBM Cloud Private (ICP)

- **Self-service rich catalog of IBM MW**
- **Helm based parameterized install to simplify complex K8 apps**
- **Logging**: ELK + filebeat
- **Monitoring**: Prometheus + Grafana
- **Usage**: IBM Metering Service
- **IBM Vulnerability Advisor**
- **IBM Mutation Advisor**
- **Authentication/ Authorization**
- **Certificate Management**
- **Network security**
- **Audit trail for any CRUD operations**
- **Team based organization of resources**

Provides the capabilities to run containerized application in secure, scalable and resilient environment

All communication enabled over TLS. Data secured in transit and at rest
Learn more in our new book!

#7678A: Tech Talk: Deploying Kubernetes in the Enterprise (with the authors)

When: Wednesday, 11:30 AM - 12:10 PM

Where: Table Top Tap Room at the Metreon | Code Cafe Tech Talks Area

Get a signed copy with all of the authors at the Code Café Mezzaine on Wednesday (7 – 7:30PM)!

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