To wrongdoer:
1. What happened?
2. What did you want to have happen when you did that? (What were you thinking about?)
3. Did things work out the way you thought they would?
4. Who has been affected by what you did? In what ways?
5. How do they feel about what you did?
6. What do you need to do to make things right?

To victim:
1. What did you first think when this happened to you?
2. How do you feel about things now?
3. What has been the worst part for you?
4. What needs to happen to make things right?

To both:
1. Does anything else need to happen to repair the harm?
2. Is what we decided fair?
3. Do you need any help from me?
4. Can we move on and put this behind us?

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