The environment of oncology care coordination has evolved to include nurse navigators, lay navigators, and nurses who play an important role in care coordination but lack the formal title of navigator. By reviewing examples of national initiatives, you’ll discover how you can improve communication among interdisciplinary teams, develop metrics to standardize the quality of transition processes, and measure the economic and health-related impact of care coordination.

**Target Audience:** Registered Nurses, Advanced Practice Nurses

**Level of Content:** Intermediate

**Speaker:**
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**Full Disclosure:**
Nothing to Disclose

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**Full Disclosure:**
Nothing to Disclose

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**Full Disclosure:**
Nothing to Disclose

**Objectives:**
At the end of this session, participants will be able to:
1. Describe the environment of cancer care coordination and understand the unique role of the nurse navigator, lay navigator, and others who carry out coordination informally.
2. Describe the ONS Oncology Nurse Navigator Core Competencies in the context of the interdisciplinary team involved in care coordination.
3. Discuss issues such as anxiety and psychosocial factors that can pose challenges to care coordination and propose methods to meet those challenges.
4. Identify metrics to evaluate the effectiveness and impact of care coordination on both individuals and systems.

**Content Outline:**

I. Introduction with ARS
II. Environment of cancer care coordination
   A. Sanford Health–Sioux Falls
   B. Patient navigation process
   C. The journey, together
III. Challenges to care coordination
   A. Identifying barriers to care
      1. Psychosocial
      2. Structural
      3. Knowledge deficit
      4. Financial
   B. Developing a collaborative plan
      1. Case study with ARS
IV. Metrics to evaluate the effectiveness and impact of navigation
   A. Sanford Cancer Center Patient Navigation Study
   B. Quality improvement and innovation
      1. Case studies
      2. Process improvement

**Bibliography:**


Other Resources:
American Cancer Society: www.cancer.org
Athena Breast Health Network: www.athenacarenetwork.org
Commission on Cancer Standards: www.facs.org
National Institutes of Health: www.nih.gov
National Patient Navigation Consortium: www.nationalpatientnavigationconsortium.com
National Comprehensive Cancer Network Clinical Practice Guidelines in Oncology: www.nccn.org
Oncology Nursing Society: www.ons.org