Patient navigation is a team effort, and oncology nurse navigators play a critical role in improving the quality of care. The use of trained, lay-patient navigators to provide non-clinical support is gaining national attention with oncology nurse navigators in a role to oversee this model of care. You’ll discover how a patient navigation process using oncology nurse navigators and lay patient navigators can improve patient outcomes, enhance access to quality care, help patients navigate the healthcare system, and improve the individual patient’s experience of care.

**Target Audience:** Registered Nurses, Advanced Practice Nurses

**Level of Content:** Advanced

**Speaker:**
Harold P. Freeman, MD, FACS
Founder and President
Harold P. Freeman Patient Navigation Institute at Catholic University
Washington, DC

**Full Disclosure:**
Nothing to Disclose

**Speaker:**
Jean Sellers, RN, MSN
Administrative Clinical Director
University of North Carolina Lineberger Comprehensive Cancer Center
Chapel Hill, NC

**Full Disclosure:**
Nothing to Disclose

**Objectives:**
At the end of this session, participants will be able to:
1. Understand the history of the Freeman model of patient navigation and how it influences patient navigation today.
2. Gain knowledge on the training, tools, and competency requirements for patient navigation to be effective.
3. Identify the role of oncology nurses when delegating navigation services to trained nonprofessionals and/or volunteers.