Maureen Oliveri will present “Recovering From Superstorm Sandy: The Role of Clerical Staff in Restoring Operations and Maintaining Patient Safety After a Natural Disaster.” She’ll share how interdisciplinary teams coordinated workflows and reallocated resources when New York University Langone Medical Center was flooded, destroying inpatient radiation oncology facilities. To review the full abstract, please see page E82 online in the March 2014 issue of the Oncology Nursing Forum.

Julieta Fajardo will present “Accents of International Nurses As an Oral Communication Barrier to Patient Satisfaction With Nursing Communication.” She’ll describe the results of MD Anderson Cancer Center’s Accent Modification Class, which helps internationally educated nurses to improve their communication skills and confidence. To review the full abstract, please see page E74 online in the March 2014 issue of the Oncology Nursing Forum.

Karen Schaedlich and Lynn Szoka will present “The Creation of a Nursing-Led Inpatient/Outpatient Oncology Huddle.” They’ll discuss how a multidisciplinary huddle between inpatient and outpatient units united staff, increased communication, and improved continuity of care. To review the full abstract, please see page E79 online in the March 2014 issue of the Oncology Nursing Forum.

Content Area: Administration

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Nothing to Disclose

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Nothing to Disclose

Objectives:
At the end of this session, participants will be able to:
1. Describe the role of the nursing team in maintaining patient safety.
2. Discuss two strategies to improve patient safety and quality care.