Infiltrating the Dark Side – working collaboratively with IT

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#saa16
1. Get taken seriously
2. How can you help? What do you bring to the table?
3. Ask things

PROTIP: NEVER LOOK IN SOMEONE ELSE'S DOCUMENTS FOLDER.
4. Develop your technical knowledge
Case Study 1 - Student Records System
Case Study 2 - Enterprise Content Management
Concluding comments