Billie Schuttpelz
Facilitation #FTW: A Surprising Tool in an Agile Transformation

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What is this session about?

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Can you see the beautiful prairie beyond?

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The journey wasn’t a straight line....

And the picture gives a hint to what it was like....
The Large Group Retrospective:
Followed the planned agenda AND had great results

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The Epic Portfolio Kanban Workshop:
Great planning and prep, but had to adapt to the rapids

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Coaching a new facilitator:

• Designing the agenda vs using the template
• Holding the space both in the room and for the remote people

Both the calm and rapids

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Where did you learn these things?

Corporate Training / Public Speaking + Non-Profit Experiential Self-Discovery + Story Telling thru Theatre = Billie’s Style of COLLABORATIVE FACILITATION

AHA! I could combine all of these things in my background to design a collaborative agenda and hold the space for discovery.

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How is Collaborative Facilitation different?

For me it is:

- Defining and drilling down into the TRUE problem statement with the client/customer
- Slicing down to a very specific piece of VALUE to come out of the workshop
- Then COLLABORATIVELY designing the agenda, purpose and exercises with the requestor/attendees

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What are a few tips & tricks?

Preparation that was different than what I used to do:

• Really dig into their objective statement – what value is this workshop bringing?
• Design the agenda collaboratively with them.....have them define the statements to use in the constellation exercise, etc.
• Make the room visual. If possible, duplicate for remote participants and use video
• Practice with smaller, friendly groups before you facilitate for a hundred people 😊
• Have alternate plans in your head – the happy path rarely happens

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What are a few tips & tricks?

During the session:

- Watch and sense the energy in the room to make facilitation decisions. This is a bit beyond what we do in a formal training session to decide when to take breaks.
- Hold the space. But how do you even start?

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Facilitation Influencers and Favorites

Lyssa Adkins: “Coaching Agile Teams” Addison-Wesley, 2010

Agile Coaching Institute: http://www.agilecoachinginstitute.com/agile-coach-bootcamp/


Honoring Jean Tabaka for her amazing contribution to this topic….she broke ground into new territory, so we could talk about collaboration and facilitation
A Few Go To Exercises

Tribes and Constellations • Silent brainstorming and mind mapping to allow all voices to be heard • Voting/Prioritizing using collaborative techniques • Speedboat and other creative exercises from Innovation Games website • Lean Coffee facilitation concepts of collaborative agenda creation and timed discussions with voting (I’ve expanded these into many types of meetings) • Rotating Flip Charts • ROTI: Return on Time Invested

Look for the longer experience report on Agile Alliance website

Open Jam session on facilitation tomorrow(Wed) to discuss more detail

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Remember this?

Twitter: @OopslandBillie
What’s your journey?

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Facilitation Guides:
Give me your email address/card and I’ll send you some example facilitation guides I have used over time

OPEN JAM:
I’VE ADDED A FACILITATION TOPIC TO THE OPEN JAM FOR WEDNESDAY. JOIN ME IF YOU’D LIKE TO TALK MORE ABOUT THIS TOPIC

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