CLEAN LANGUAGE
QUESTIONS FOR ASPIRING AGILE LEARNERS

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WHAT I WOULD LIKE TO HAVE HAPPEN

The essence of clean questions

Demonstration and practice

Reflection, Q&A and clean feedback
CLEAN QUESTIONS

We come to a more accurate understanding of the words being used.
NURTURE THINKING IN OTHERS

by separating away our biases, assumptions, interpretations, judgements, pre-suppositions, advice.
FIVE SENSES WARMUP

See an elephant
Hear music
Taste lemon
Smell perfume
Feel hot sand
WHEN YOU ARE LEARNING AT YOUR BEST, YOU ARE LIKE WHAT?
3 CORE CLEAN QUESTIONS

AND...WHAT KIND OF X IS THAT X?

AND...IS THERE ANYTHING ELSE ABOUT X?

AND ... THAT’S X.... LIKE WHAT?

X is a word or a phrase that your partner used
WHEN YOU ARE LEARNING AT YOUR BEST, YOU ARE LIKE WHAT?
Metaphor is the modulator between the conscious and subconscious that fosters understanding between people.
3 CORE CLEAN QUESTIONS

AND...WHAT KIND OF X IS THAT X?

AND...IS THERE ANYTHING ELSE ABOUT X?

AND ... THAT’S X.... LIKE WHAT?

X is a word or a phrase using the exact words of the person you are talking to...

only use the questions, nothing else
PRACTICE SESSION #2

Coding at your best

Coaching at your best

Designing at your best

Parenting at your best

Learning at your best

Studying at your best
The original book on modeling via Clean Language

See cleanlanguage.co.uk
This book is a gentle introduction to Clean with plenty of exercises and examples for everyday use.
This book is an excellent guide to Clean. Laid out simply with beautiful illustrations and examples.
CAITLIN WALKER

15 years of pioneering work in clean at various institutions

www.trainingattention.co.uk
WHERE HAS IT BEEN USED?

- interviews
- hiring
- coaching
- research
- therapy and social work
- doctors
- geriatric care
- schools
- IT
- large organizations
- police
- investigations
- ISO 9000 audits
WHO IS USING IT?

http://www.leanpub.com/whoisusingclean
SOME MORE CLEAN QUESTIONS

Intention
...what would you like to have happen?

Developing:
...what kind of X (is that X)?
...that’s X like what?
...is there anything else about X?

Location:
... where is X? or whereabouts is X?
...does X have a size or shape?

Time or Significance:
...when X, what happens next?
...when X, then what happens?

Prior to asking the questions on the left, you summarize and focus attention with the following.

1.) And X (stuff they said, in their words) ....

2.) And when X (specific word or phrase you want to focus attention on),

3.) clean question about some word or phrase (could be something other than X)
CLEAN FEEDBACK*

What worked well for you?
1.)
2.)

What did not work as well for you?
1.)
2.)

*This is but one of many of the Systemic Modeling tools of Caitlin Walker for group interaction