Fun with feedback

featuring Rhetoric

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Agile manifesto & principles

Individuals and interactions over processes and tools
Communication in agile
Communication in agile
Feedback in agile
Session outline

• The power of Rhetoric speaking
• Effective feedback
• Play Rhetoric the Game with feedback “hack”
• Wrap-up
Who are we?
Origin of Rhetoric
Origin of Rhetoric

Pathos

Logos

Ethos
The power or Rhetoric

Option A

I can’t decide whether or not to commit suicide

Mankind will never be the same.

Mankind is doomed if we don’t learn to live together

Option B

“To be, or not to be.” – Shakespeare (Hamlet)

“One small step for a man, one giant leap for all mankind.” – Neil Armstrong (Apollo 11 moon landing)

“We must learn to live together as brothers or perish together as fools.” Martin Luther King, Jr. (speech at St. Louis)
The power or Rhetoric

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Effective feedback

Manifesto style!

1. Be SPECIFIC over general
2. DESCRIBE over evaluate
3. Focus on the BEHAVIOR over the person
4. Maintain the RELATIONSHIP over indulge in self serving behavior
Rhetoric the game
Rhetoric and agile

AGILE Coach Camp

XP DAYS 2013 BENELUX

AGILE HOLLAND
THE DUTCH AGILE COMMUNITY MEETUP GROUP

Play4Agile
High PLAYformance for Agile Teams
Rhetoric the basics
Rhetoric the basics

- TOPIC
- CHALLENGE
- QUESTION
- REFLECTION
Rhetoric the basics

TOPIC

CHALLENGE

TOPIC

CHALLENGE
Rhetoric for feedback

1 min

1 to 10

ANY QUESTIONS?
Wrap-up

Happy

Insights

5 min

Sad

Thanks!
Thanks!

Want to order the game? Contact the makers via
https://www.facebook.com/rhetoricgame