Long Distance Leadership
Lake Agassiz Regional Library
Hub Supervisors: Megan Krueger, Chris Boike, Greta Guck

Challenges:
- Communication: how do you clearly communicate policies and set expectations?
- Tracking productivity: wanting to be in the know but not micromanaging
- Creating a community/continuity across a geographic distance (unified culture)

How we meet these challenges: The Three C’s

Communication
- Tailor communication methods to individual needs + situations, with a focus on building and strengthening relationships
- Recently migrated to G Suite; looking forward to new possibilities for increased + personalized communication region-wide

Collaboration
- Draw on the expertise of branch librarians to ensure programs/policies meet community needs
- As Hub Supervisors, we act as facilitators to ensure collaboration happens region-wide [between locations, Regional Office staff, etc.]

Consistency
- When possible, offer training directly from the staff expert so all staff hear the same information directly from the source
- Offer multiple training sessions to allow for smaller group interactions, increased opportunities for attendance, and greater discussion with the staff expert and each other

Questions, comments, want to further the conversation? Don’t hesitate to contact us:
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