Care Transitions and Coordination of Care
Iowa Governor’s Conference on Public Health
April 24, 2019

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Telligen QIN-QIO Program

COLORADO
688,283 Beneficiaries

IOWA
537,430 Beneficiaries

ILLINOIS
1,934,703 Beneficiaries

TOTAL BENEFICIARIES = 3,160,416

Data Source: Medicare Enrollment: Hospital Insurance and/or Supplementary Medical Insurance Enrollees, as of July 1, 2012, http://kff.org/other/state-indicator/hospital-supplementary-enrollees/
What We Do

**AREAS OF FOCUS**

- **Antibiotic Stewardship**: Helping outpatient care settings prevent antibiotic overuse and misuse
- **Cardiac Health**: Preventing heart attacks and strokes through evidence-based practice
- **Care Coordination and Medication Safety**: Collaborating with communities to reduce avoidable hospitalizations
- **Diabetes Care**: Providing diabetes self-management education classes and improve clinical outcomes
- **Immunizations**: Promoting flu, pneumonia, and shingles vaccinations
- **Nursing Home Care**: Using quality improvement strategies to improve care
- **Quality Payment Program**: Helping Medicare providers transition from fee-for-service to value-based care
- **Transforming Clinical Practice Initiative**: Conducting quality improvement assessments
Coordinated Care

Involves *deliberately organizing* patient care activities and *sharing information* among all concerned with a patient’s care to achieve safer and more effective care.

From AHRQ (Agency for Healthcare Research and Quality)
Why This Matters Now
The Determinants of Health

- Genes and Biology, 10%
- Physical Environment, 10%
- Clinical Care, 10%
- Health Behaviors, 30%
- Social and Economic Factors, 40%
## Figure 1
Social Determinants of Health

<table>
<thead>
<tr>
<th>Economic Stability</th>
<th>Neighborhood and Physical Environment</th>
<th>Education</th>
<th>Food</th>
<th>Community and Social Context</th>
<th>Health Care System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment</td>
<td>Housing</td>
<td>Literacy</td>
<td>Hunger</td>
<td>Social integration</td>
<td>Health coverage</td>
</tr>
<tr>
<td>Income</td>
<td>Transportation</td>
<td>Language</td>
<td>Access to healthy options</td>
<td>Support systems</td>
<td>Provider availability</td>
</tr>
<tr>
<td>Expenses</td>
<td>Safety</td>
<td>Early childhood education</td>
<td></td>
<td>Community engagement</td>
<td>Provider linguistic and cultural competency</td>
</tr>
<tr>
<td>Debt</td>
<td>Parks</td>
<td>Vocational training</td>
<td></td>
<td>Discrimination</td>
<td>Quality of care</td>
</tr>
<tr>
<td>Medical bills</td>
<td>Playgrounds</td>
<td>Higher education</td>
<td></td>
<td>Stress</td>
<td></td>
</tr>
<tr>
<td>Support</td>
<td>Walkability</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td></td>
<td>Zip code / geography</td>
<td></td>
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</tr>
</tbody>
</table>

### Health Outcomes
Mortality, Morbidity, Life Expectancy, Health Care Expenditures, Health Status, Functional Limitations
Oral Care IS Health Care
Knowing is not enough; we must apply.
Wishing is not enough; we must do.

Johann Wolfgang von Goethe
A coalition is a union of people and organizations working to influence outcomes on a specific problem.
Community Coalitions...

- Can conserve resources.
- Can accomplish objectives beyond the scope of any single organization.
- Have greater credibility than individual organizations.
- Provide a forum for sharing information.
- Provide a range of advice and perspectives.
- Build trust and consensus within a community.
Contact Information

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