Child Protective Services Glossary

**Child Protective Services worker**- DCFS caseworker assigned to investigate allegations of abuse, neglect, or dependency. CPS workers also make the determination for whether ongoing services are necessary. Services may be in the form of community based services or agency services.

**Conflict Worker or Related Parties Investigator**- A Department of Human Services investigator assigned to investigate a CPS case when a conflict of interest exists, therefore, DCFS cannot conduct the investigation.

**Intake**- The DCFS 24/7 hotline designated to receive calls regarding the alleged abuse, neglect, or dependency of a child. (855) 322-3237

**Kinship Placement**- The relationship of family members or near kin who are a fit, safe, and appropriate placement for the alleged primary victim or siblings and is an adult who is a grandparent, great grandparent, aunt, great aunt, uncle, great uncle, brother-in-law, sister-in-law, steparent, first cousin, step-sibling, or sibling of the child. Preference may be given to kin or a non-custodial parent who are a fit, safe, and appropriate placement for an emergency kinship placement in accordance with Utah Code Ann. §78A-6-307. Kinship placement may be an alternative to an out-of-home care placement.

**Ongoing Worker**- DCFS worker assigned to a family requiring ongoing agency intervention. If the child remains in the home, an ongoing worker is assigned to provide in-home services. In-home services can be collaborative, with no court involvement (Protective Services Collaboration-PSC) or court ordered (Protective Services Supervision- PSS). If the child is placed in protective custody, an ongoing worker is assigned to provide foster care services (Substitute Care Foster- SCF).

**Priority 3 Referral**- CPS cases given this designation require a 72-hour response. The CPS worker has until midnight of the third working day from the moment Intake assigns the case to complete the face-to-face contact with an alleged victim.

**Red Tag (Priority 1 or 2 Referral)**- Name given to a high priority case type. Red tags are called out immediately to a Child Protective Services caseworker. The CPS worker has a maximum of 24 hours from the moment of notification by Intake to make face-to-face contact with an alleged victim. More urgent time frames may be assigned by Intake if the circumstances require a more immediate response.

**Screened Out or Unaccepted**- When a called is made to DCFS Intake, but the incident does not meet the legal definition of abuse, neglect or dependency. All calls to Intake are documented, but a caseworker will not be assigned to investigate these situations.