Kenya’s Single Registry: An ICT Tool for Social Protection Programmes’ Integration

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1. Outline…

a. Introduction (definitions, building blocks and ideal configuration);
b. Purpose and objectives of integrating social protection MISs;
c. Rationale for setting up Kenya’s Single Registry;
d. Evolution of Kenya’s Single Registry;
e. Benefits of Single Registry;
f. Future Plans;
g. Demonstration;
h. Questions/Answers.
2. Key building blocks…

• **Database**: A system used to organise, store and retrieve large amounts of data easily.

• **MIS**: A system used to transform retrieved data from a program’s database into information that can be used for efficient and effective management.

Source: Authors Illustration
3. Ideal configuration of Integrated Social Protection Management Information System...

1. Single Window

2. Unified Targeting Database

3. Household Targeted Social Assistance Programmes
   - Unconditional Cash Transfer
   - Conditional Cash Transfer
   - Public Works

4. Individual Entitlement Programmes
   - Child Grant
   - Disability Grant
   - Old Age Pension

5. Social Insurance
   - Old Age Pension
   - Unemployment Insurance

6. Civil Service Pension

7. Single Registry

8. Disability Database

9. Tax Database

10. Civil Registration Database

Source: Authors Illustration
4. Purpose and objectives of setting up Integrated Social Protection Management Information Systems…

**Policy Objectives**

1. Increased responsiveness and inclusiveness of interventions

2. Increased transparency and accountability

3. Increased linkage to the complementary institutional framework (e.g. common payment systems)

**Operational Reasons**

1. Facilitate oversight of multiple schemes

2. Avoid duplication of efforts (e.g. data collection)

3. Increase efficiencies (e.g. common payment system)

4. Help to avoid double dipping and benefit fraud and keep track of who is receiving what benefit

5. Enable the transition of beneficiaries between schemes as their circumstances change
5. Purpose and objectives of Kenya’s Single Registry…

– SP single point of reference informing stakeholders:
  • who is receiving assistance;
  • what type of assistance;
  • where the assistance is received;
  • when the assistance is transferred.

– Assist in SP sector:
  • Planning, coordination and monitoring
  • Improved and more effective implementation

– Currently populated with information on 882,678 beneficiary households out of a population of 40 million. (2% of the population)
6. Rationale for Setup of Kenya’s Single Registry…

– **Kenya’s Vision 2030 Social Pillar** calls for investment in the people of Kenya in order to improve the quality of life for all Kenyans by targeting a cross-section of human and social welfare projects and programmes;

– **Medium term plan (MTP)** enlists development of an of Kenya’s vision 2030 integrated Single Registry for Social Protection programmes;

– **The National Social Protection Policy** envisions development of comprehensive social protection system in the country that:
  • consolidates the current range of fragmented schemes;
  • increases the ability of social protection initiatives to scale-up
7. Evolution of Kenya’s Single Registry…

- **Phase 2 (2016-2017)**
  - M&E
  - Social Security
  - Social health Insurance
  - Full Social Protector Sector Integration

- **Phase 1c (2015)**
  - Civil Registration
  - WFP
  - Integration to civil registration systems

- **Phase 1b (2013)**
  - Single Registry
  - HSNP
  - CT - OVC
  - OPCT/PwSD
  - Development of Single Registry

- **Phase 1a (2011)**
  - HSNP MIS
  - CT-OVC MIS
  - DSD MIS
  - Functional Sector MIS

- **Other**
  - NIMES
  - NSSF
  - NHIF
  - IPRS
  - WFP Jenga Jamii

**Phase 1**
- Phase 1a (2011)
- Phase 1b (2013)
- Phase 1c (2015)

**Development**
- Integration of Social Security, Social Health Insurance, and Civil Registration systems.
8. Benefits of Kenya’s Single Registry…

- **Prevention error/fraud.** Information in the Registry is run against data on 30 million National Population Register, enabling programme managers to be sure that beneficiaries’ details are accurate/verified;

- **Programme Efficiency and Effectiveness.** Cross-check whether beneficiaries enrolled in a programme are on the payroll, and whether the number of beneficiaries scheduled to be paid equals those actually paid;

- **Monitoring Programme Implementation.** Single Registry supports programme monitoring, and has a specific report that allows monitoring of the selected indicators across programmes;
9. Benefits of Kenya’s Single Registry (cntd)…

– **Planning Expansion of Social Protection Programmes.** The expansion plan of the National Safety Net Program has been integrated with the Single Registry so that users can cross-reference attainment against objective for any programme;

– **Basis for Emergency Response.** HSNP sub-registry contains bank account details for households in four poorest counties (Turkana, Wajir, Mandera and Marsabit) enabling response in case of drought.
10. Future Plans…

– **Extend** Single Registry platform to broader Social Protection components of Social Security and Social Health Insurance;

– **Deepen** the use of Single Registry Data;

– **Expand** the use of the Electronic Registration System (ERS);

– **Scope** sustainable maintenance of Single Registry and Programme MISs once donors pull out;
11. Demonstration…

12. Questions/Answers/Other References...

- For further information, visit the online community on Single Registry and integrated MISs;

- Online Community Link: 

- Community is supported by Australia’s Department of Foreign Aid and Trade (DFAT).